GOVERNMENT OF INDIA
LABOUR AND EMPLOYMENT
LOK SABHA

UNSTARRED QUESTION NO:4076
ANSWERED ON:27.03.2017
EPFO Claims
Kumar Dr. Virendra ;Tumane Shri Krupal Balaji

Will the Minister of LABOUR AND EMPLOYMENT be pleased to state:

(a)the number of claims received and lying pending in the various Employee Provident Fund Organization (EPFO) offices during each of thee last three years and the current year along with the reasons therefor, State/UT-wise;
(b)the concrete steps taken/being taken by the Government for expeditious settlement of these pending cases in a time bound manner; and
(c)the time by which the said cases are likely to be disposed of?

Answer

MINISTER OF STATE (IC) FOR LABOUR AND EMPLOYMENT
(SHRI BANDARU DATTATREYA)

(a): The State-wise (including UTs) details of cases pending for settlement in Employees' Provident Fund Organisation (EPFO) in the last three years (from 2013-14 to 2015-16) and current year 2016-17 (upto February, 2017) is at Annex.

(b): The following steps have been taken by EPFO for speedy settlement of claims:

â€¢ Composite Claim Form (Aadhaar) and Composite Claim Form (Non-Aadhaar) have been introduced by replacing the erstwhile Claim Forms No. 19, 10C and 31, with a view to simplify the submission of a single claim by the subscribers. The Composite Claim Form has been further simplified to include self-certification by Employees' Provident Fund (EPF) subscribers.
Contdâ€¦2/-

â€¢ The Composite Claim Form (Aadhaar) wherein details like Aadhaar Number and Bank Account Number of members have been seeded in their Universal Account Number (UAN) and whose UAN have been activated by their employers, may submit claim forms directly to the EPFO without attestation of their employers.

â€¢ EPFO has been mandated to settle claims within 20 days.

â€¢ Online Transfer Claim Portal (OTCP) has been introduced to facilitate seamless transfer of claims.

â€¢ An online collection facility has been developed for employers for collection of dues through Internet Banking (INB) facility.

â€¢ Over 99.35 per cent of all payments, including monthly pension payments, are effected electronically through National Electronic Funds Transfer (NEFT).

(c): As per the provisions contained in paragraph 72(7) of the Employees' Provident Funds (EPF) Scheme, 1952, claims complete in all respects are to be settled within 20 days.
On an average, 96 per cent of the total claims are settled within 20 days of their receipt.

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